



SDA COLLEGE OF BUSINESS STUDIES

(Approved by AICTE , New Delhi and Affiliated to Gujarat Technological University, Ahmedabad)

132 Ft. Ring Road, Haripura, Maninagar (E), Ahmedabad - 380 008, Gujarat, India. **Web** : www.sdambacollege.org

(O) : 079 - 25861452-53, 95860 01232 • **E-mail** : sdacollegeofbusinessstudies@gmail.com

SDACOBS/23-24/04A

02/05/2024

CIRCULAR

Student Grievances Redressal Committee (SGRC)

As per the AICTE regulations 2019 vide F. No. 1-101/PGRC/AICTE/ Regulation/2019 dated 07.11.2019 and SDA College of Business Studies constituted Student Grievance Redressal Committee with the objective of resolving the grievances of students and their parents. Provision has been made available on the Institute website, for registering the grievance through grievance@sdambacollege.org. The students and their parents may henceforth approach the Grievance Redressal Committee and submit / register any grievance online, which will be accessed by the GRC headed by the principal, and appropriate action taken and the decision of the GRC will be intimated to the complainant. The grievances include

- making admission contrary to merit
- irregularity in the admission process
- withhold or refuse to return any certificates
- demand of money in excess specified
- breach of the policy of reservation
- complaints of alleged discrimination (SC/ST, OBC, Women, minority or PH)
- non-payment or delay in payment of scholarships to students
- delay in conduct of examinations or declaration of results
- withholding student amenities
- denial of quality education
- non transparent or unfair evaluation practices
- harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions, etc.

Grievance Redressal Committee

Sr. No.	Name of the Committee Member	Designation	Contact No.
01	Dr. G. Immanuel	Chair Person	9825031853
02	Pragnesh Dave	Lawyer	9726965176
03	Dr. Shital Shastri	Member	9924795983
04	Mr. Ajaykumar Lamu	Student	7405467067

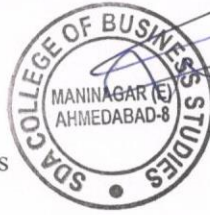
The member shall hold the office for a period of Two years. The GRC shall meet as and when requires and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant through email / SMS / hosted in the website. In case of any false / frivolous complaint, the GRC will take appropriate action against the complainant.

- Contact Number 24x7: 9586001232
- Contact Email: grievance@sdambacollege.org

Thanking You.

Regards,

SDA College of Business Studies



Copy forwarded for information and necessary action to:

1. All Members